



# Mastercard Cross-Border Services

## **Licensing**

Services may be provided by Mastercard Transaction Services Corp. through its applicable subsidiaries and affiliates below.

## **Canada**

Payment services are provided by Mastercard Transaction Services (Canada) Inc. (previously known as Transfast Inc.), 121 Bloor Street East, Suite 600, Toronto, Ontario, Canada M4W3M5 ("MTS Canada"). MTS Canada is authorized and regulated as a money services business by the Financial Transactions and Reports Analysis Centre of Canada (registration number M08720297), and by Revenu Québec (permis numéro 902435).

## **United Kingdom**

Payment services are provided by Mastercard Transaction Services (UK) Ltd., 1 Angel Lane, London, United Kingdom, EC4R 3AB ("MTS UK"). MTS UK is incorporated and registered in England, registration number 07031967. MTS UK is authorized and regulated by the Financial Conduct Authority as a Payment Institution (firm reference 521565) under the Payment Service Regulations 2017.

## **United States**

Money transmission services are provided in California by Mastercard Transaction Services (California) Inc. ("MTS California") and in Nevada by Mastercard Transaction Services (Nevada) Inc. ("MTS Nevada"). In all other states where money transmission services are offered, such services are provided by Mastercard Transaction Services (US) LLC ("MTS US").

MTS California provides money transmission services for customers in California under Money Transmitter License No. 2525, issued by the California Department of Financial Protection and Innovation.

MTS Nevada provides money transmission services for customers in Nevada under Money Transmitter License No. MT10033, issued by the Nevada Department of Business and Industry.

MTS US is licensed as a money transmitter by the New York State Department of Financial Services, and also provides money transmission services for customers in US states and territories under the licenses listed below.

**Mastercard Transaction Services (US) LLC**  
**Nationwide Multistate Licensing System Identification No. 900705**

<b>State or Territory</b>	<b>Licensing Authority</b>	<b>License</b>
Alabama	Alabama Securities Commission	Money Transmission
Alaska	Department of Commerce, Community, and Economic Development, Division of Banking & Securities	Money Transmitter
Arizona	Department of Financial Institutions	Money Transmitter
Arkansas	Securities Department	Money Transmitter
Connecticut	Department of Banking	Money Transmission
Colorado	Division of Banking	Money Transmitter
Delaware	Office of the State Bank Commissioner	Sale of Checks & Transmission of Money
District of Columbia	Department of Insurance, Securities and Banking	Money Transmitter
Florida	Office of Financial Regulations	Part II Money Transmitter
Georgia	Department of Banking and Finance	<a href="#">Money Transmitter</a>
Hawaii	Department of Commerce and Consumer Affairs, Division of Financial Institutions	Money Transmitter
Idaho	Idaho Department of Finance	Money Transmitter

Illinois	Department of Financial & Professional Regulation, Division of Financial Institutions	Money Transmitter
Indiana	Department of Financial Institutions	Money Transmitter
Iowa	Division of Banking	Money Services
Kansas	Office of the State Bank Commissioner	Money Transmitter
Kentucky	Department of Financial Institutions	Money Transmitter
Louisiana	Commissioner of Banks	Sale of Checks and Money Transmitter
Maine	Maine Bureau of Consumer Credit Protection	Money Transmitter
Maryland	Commissioner of Financial Regulation	Money Transmitter
Massachusetts	Division of Banks	Foreign Transmittal Agency
Michigan	Department of Insurance and Financial Services	Money Transmitter
Minnesota	Department of Commerce	<a href="#">Money Transmitter</a>
Mississippi	Department of Banking and Consumer Finance	Money Transmitter
Missouri	Division of Finance	Sale of Checks / Money Transmitter
Nebraska	Department of Banking and Finance	Money Transmitter

New Hampshire	Banking Department	Money Transmitter
New Jersey	Department of Banking and Insurance	Foreign Money Transmitter
New Mexico	Regulation & Licensing Department, Financial Institutions Division	Money Transmitter
New York	Department of Financial Services	Money Transmitter
North Carolina	Commissioner of Banks	Money Transmitter
North Dakota	Department of Financial Institutions	Money Transmitter
Ohio	Ohio Department of Commerce, Division of Financial Institutions	Money Transmitter
Oklahoma	Office of State Bank Commissioner	Money Transmission
Oregon	Division of Financial Regulation	Money Transmitter
Pennsylvania	Department of Banking and Securities	Transmit Money By Check, Draft or Money Order By The Department of Banking, Commonwealth of Pennsylvania.
Puerto Rico	Office of Commissioner of Financial Institutions	Money Transmitter
Rhode Island	Department of Business Regulation	Electronic Money Transfer
South Carolina	South Carolina Attorney General	Money Transmission
South Dakota	Division of Banking	Money Transmitter

Tennessee	Department of Financial Institutions	Money Transmitter
Texas	Department of Banking	Money Transmitter
U.S. Virgin Islands	Office of the Lieutenant Governor, Division of Banking, Insurance and Financial Regulation	Money Transmitter
Utah	Department of Financial Institutions	Money Transmitter
Vermont	Department of Financial Regulation	Money Transmitter
Virginia	Bureau of Financial Institutions	Money Transmitter
Washington	Department of Financial Institutions	Money Transmitter (includes Currency Exchange)
West Virginia	Division of Financial Institutions	Money Transmitter
Wisconsin	Department of Financial Institutions	Seller of Checks

Additional information is provided below for customers of certain states:

<b>State</b>	<b>Additional Info</b>
Alaska	Department of Commerce, Community, and Economic Development, Division of Banking and Securities  Address: P.O. Box 110807, Juneau, AK 99811-0807  Toll-free number for receiving complaints: (888) 925-2521
Colorado	Please <a href="#">click here</a> to view the Customer Notice.

California	<p>If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at <a href="mailto:consumer.services@dbo.ca.gov">consumer.services@dbo.ca.gov</a>, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 1515 K Street, Suite 200, Sacramento, CA 95814.</p>
Illinois	<p>Toll-free number for suspected violations of the Illinois Transmitter of Money Act: 1-888-473-4858</p>
Maryland	<p>The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Mastercard Transaction Services (US) LLC (NMLS ID: 900705) at 500 North Calvert Street, Suite 402, Baltimore, MD 21202 or at 1-888-784-0136.</p>
Texas	<p>If you have a complaint, first contact Mastercard Transaction Services (US) LLC at 1-888-973-6383 for assistance. If you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin, Texas 78705, 1-877-276-5554 (toll free), <a href="http://www.dob.texas.gov">www.dob.texas.gov</a>.</p>